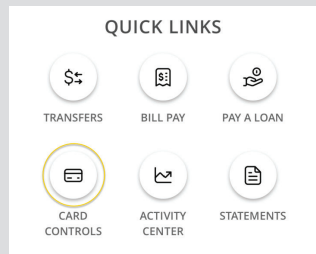
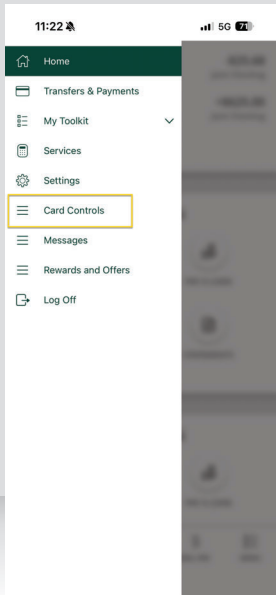
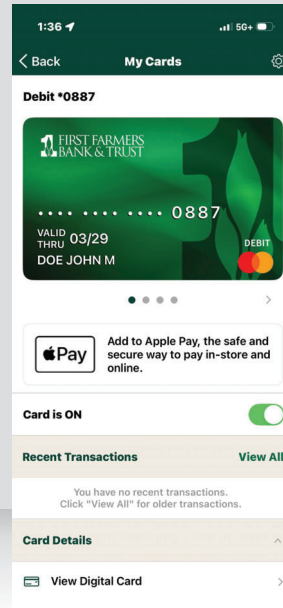


CARD CONTROLS THROUGH DIGITAL BANKING

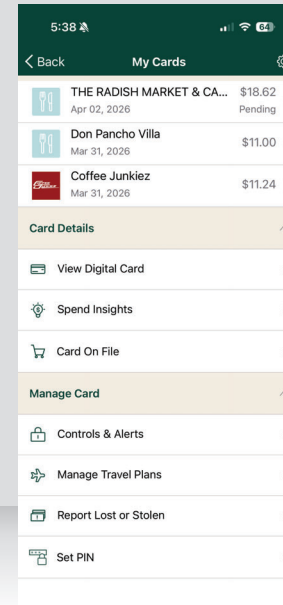
Getting started with card controls



After logging in, tap “**Card Controls**” from the menu or Quick Links to get started.

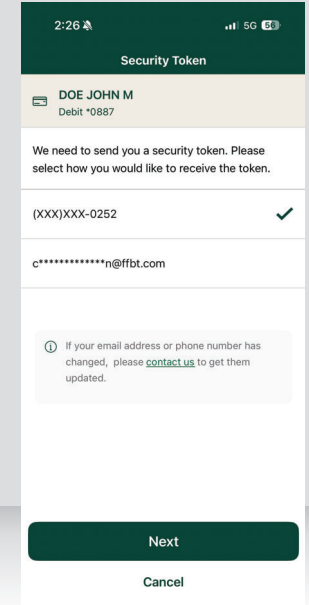


- Turn your card on/off.
- View any recent transactions.
- Swipe through the carousel to add or view additional cards.
- Add your card to your digital wallet (Apple Pay, Gpay).



Scroll down for more options:

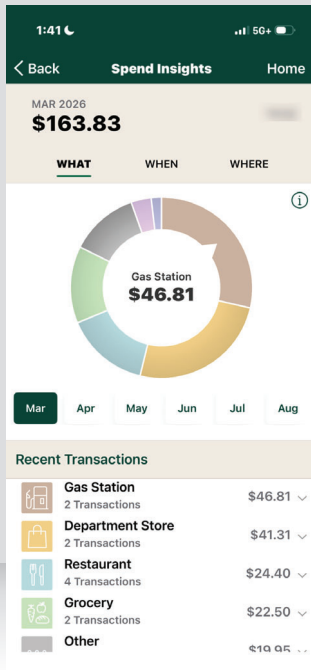
- View digital card, including your card number.
- View spend insights.
- See which merchants store your card information.
- Set alerts, add travel plans, set your PIN, and more



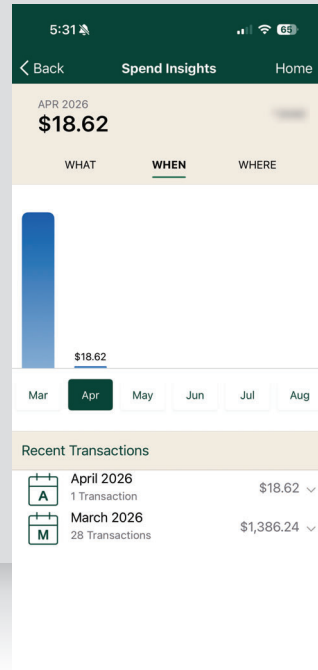
Some Card Management options will require a verification code to be sent to the phone # on file for the cardholder for additional security.

CARD CONTROLS THROUGH DIGITAL BANKING

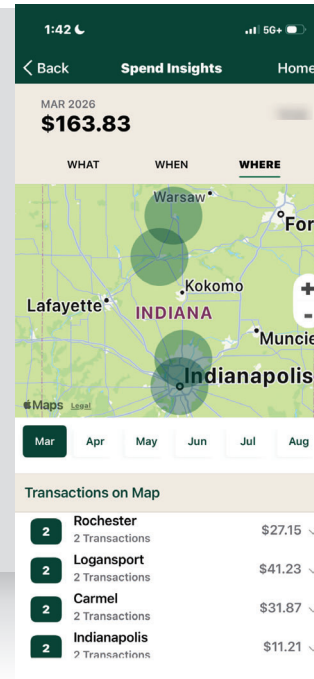
Viewing spend insights



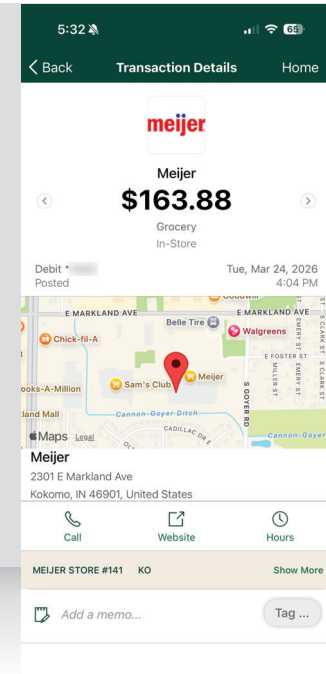
Tap **“What”** to view a breakdown of your spending categories.



Tap **“When”** to view a breakdown by month.



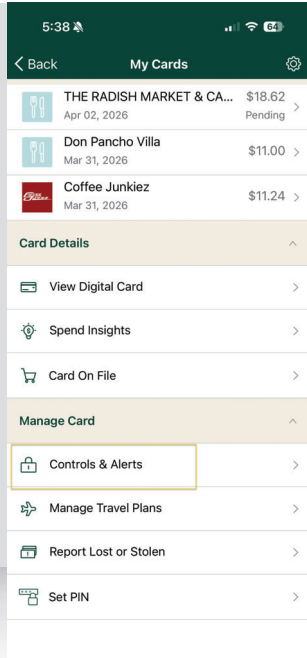
Tap **“Where”** to view the location of your transactions on a map.



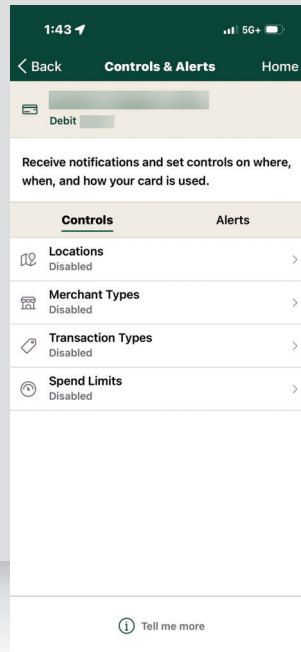
Tap on a transaction to view the **merchant's name, logo, map, and contact information.**

CARD CONTROLS THROUGH DIGITAL BANKING

Setting up card controls (part 1)

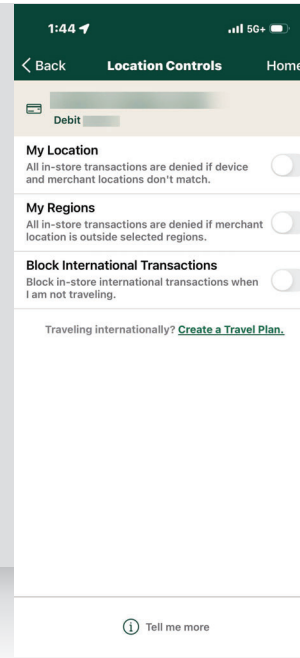


Tap “**Controls and Alerts**” to choose how your card is used.

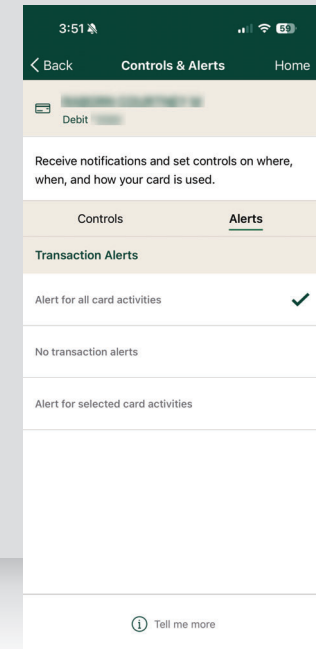


Use Controls to manage

- **Locations,**
- **Merchant Types,**
- **Transaction Types,**
- **And Spend Limits.**



Enable “**My Location**” to limit transactions to your phone’s GPS, and “**My Region**” to set geographic boundaries. You can also block all international transactions.

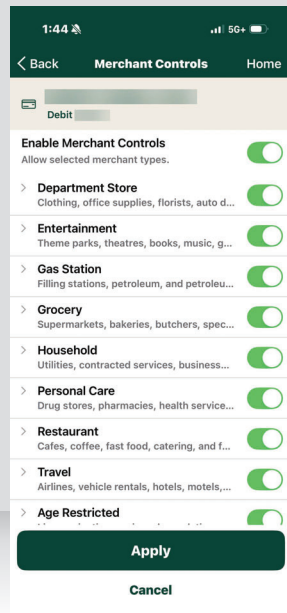


Tap “**Alerts**” to enable transaction alerts for specified card activities.

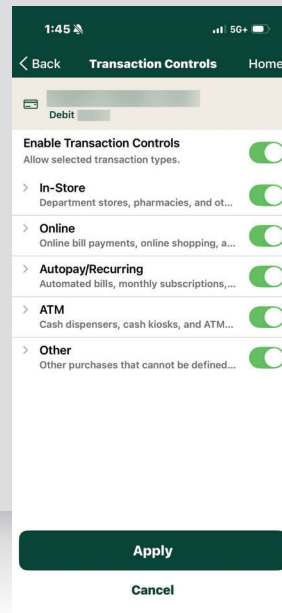
Important: Card alerts are sent through push notifications. Push notifications must be enabled under app settings in order for card alerts to be generated.

CARD CONTROLS THROUGH DIGITAL BANKING

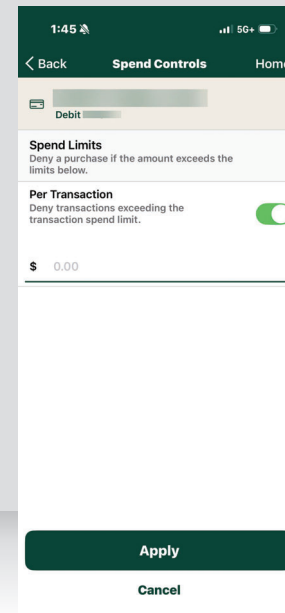
Setting up card controls (part 2)



Select the **merchant types** you want to allow by tapping the toggle for each. When finished, “Apply.”



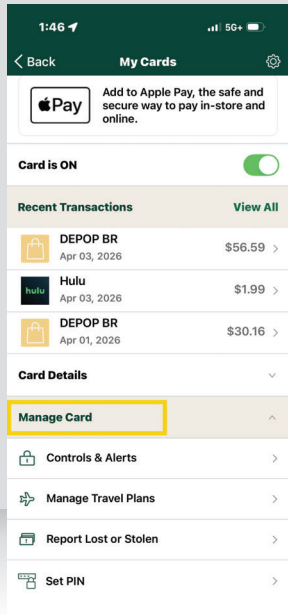
Select the **transaction types** you want to allow by tapping the toggle for each. When finished, “Apply.”



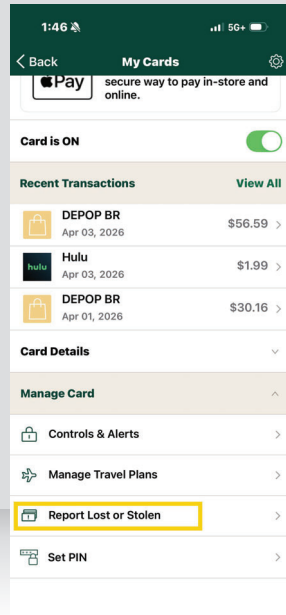
Spend Controls put a cap on your spending by limiting transaction amounts. Turn on the toggle, enter your desired amount, and “Apply.”

CARD CONTROLS THROUGH DIGITAL BANKING

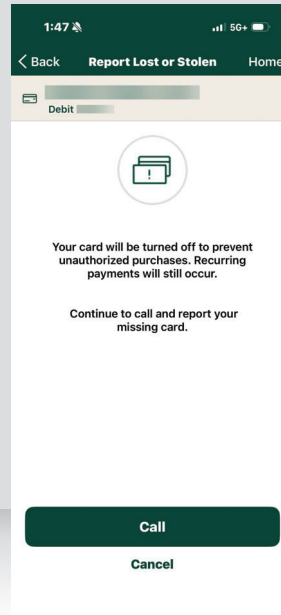
Reporting a lost or stolen card



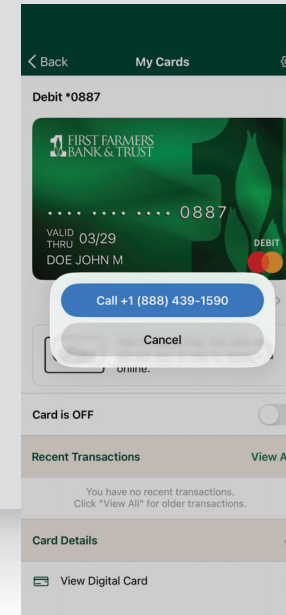
Tap "Manage Card" under your missing card.



Tap "Report Lost or Stolen."

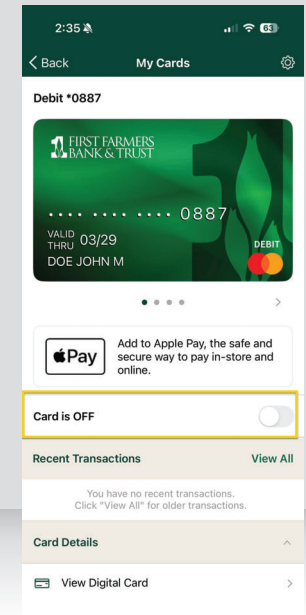


Select "Call" to report your card as lost or stolen. Once you select "Call" your card will automatically be turned off.



Choose the option to call **1-888-439-1590** to have your card completely closed. This number is available 24/7.

*Please note recurring card transactions will still occur until the card has been completely closed.

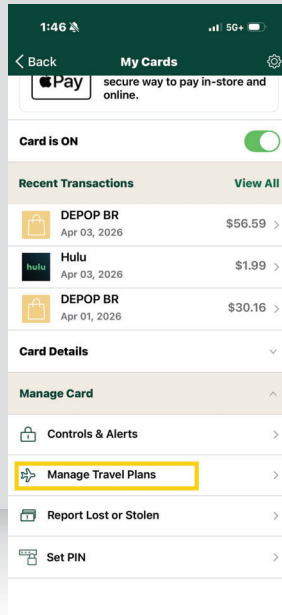


Confirm it shows "Card is OFF". Contact FFBT customer service or visit a local branch to have a new card issued.

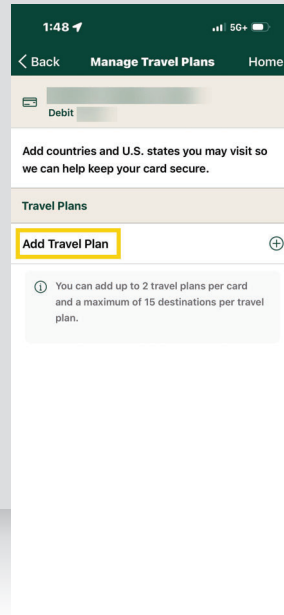
FFBT Customer Service:
1-800-371-3316

CARD CONTROLS THROUGH DIGITAL BANKING

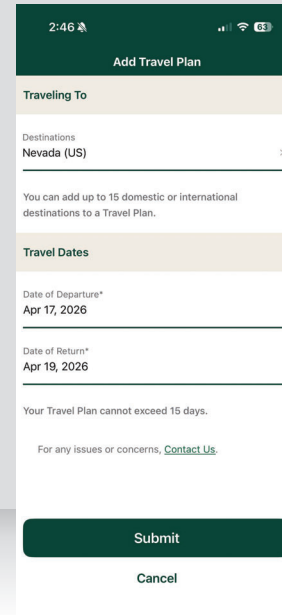
Adding travel plans



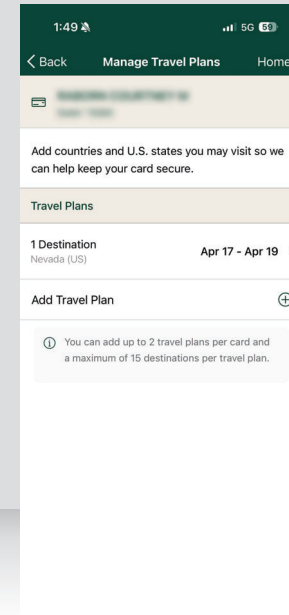
To add upcoming travel plans, tap “**Manage Travel Plans**.” under the Manage Card options.



Tap “**Add Travel Plan**” to add the countries and U.S. states for your trip.



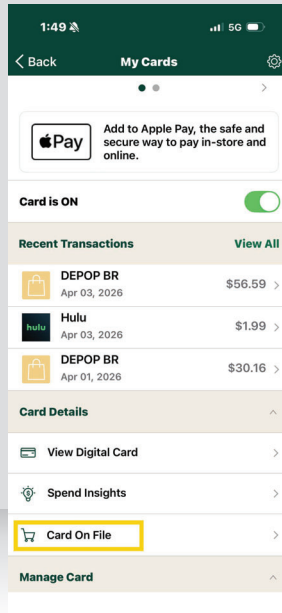
Enter your destination(s), dates of departure and return, and tap “**Submit.**”



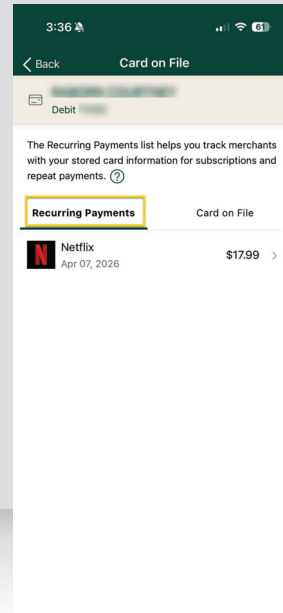
Once submitted, it will display on the “**Manage Travel Plans**” screen. You can edit or delete it at any time.

CARD CONTROLS THROUGH DIGITAL BANKING

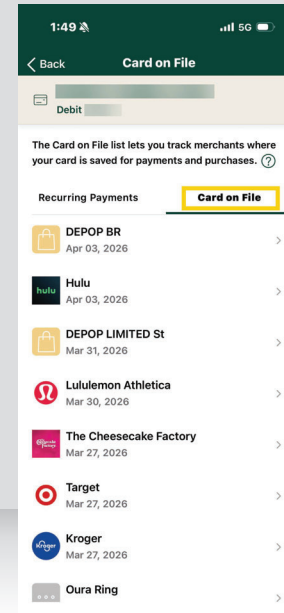
Viewing merchants, recurring payments, and your card(s) on file



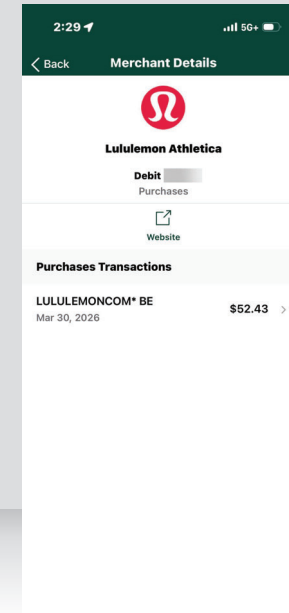
To see which merchants store your card information, tap “Card on File” under Card Details.



“Recurring Payments” shows merchants that have your card stored for subscription services, like video streaming or utilities.



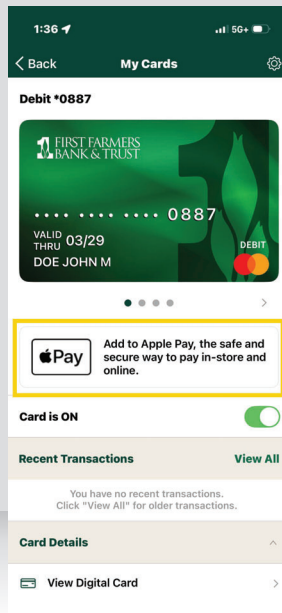
“Card on File” shows merchants that have stored your card for future use, like online shopping or ride share services.



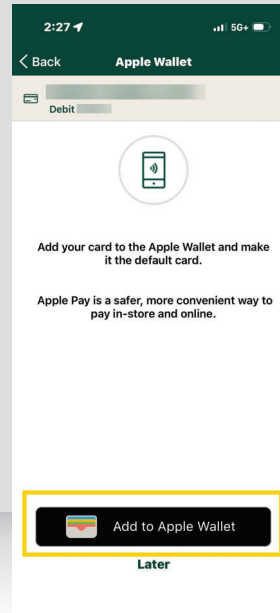
Tap on a merchant to view their details, including any recent transactions and their contact information.

CARD CONTROLS THROUGH DIGITAL BANKING

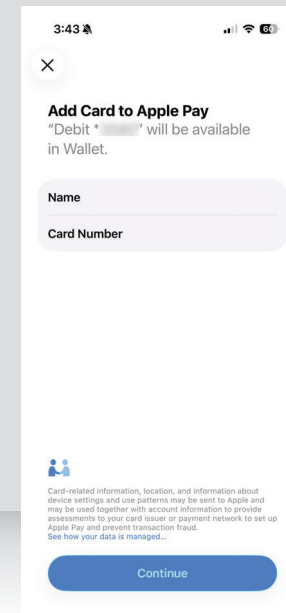
Adding cards to your digital wallet



To add a new card to your digital wallet, tap the **Apple Pay icon** (or Google Wallet if using Android).



For iOS users, tap **“Add to Apple Wallet.”**



Your card information is pre-filled. Just tap **“Continue”** to add it to your digital wallet!